

TEST CASE

Spotify Desktop — User Login | TC-001

Prepared by: Ivona Dzijan
March 2026 | Version: 1.0

1. Test Case Information

Test Case ID	TC-001	Date	March 2026
Application	Spotify Desktop (Windows)	Version	
Feature / Module	User Login	Platform	Windows 11
Prepared By	Ivona Dzijan	Test Type	Functional
Priority	High		

2. Test Objective

Verify that a registered user can successfully log in to the Spotify Desktop application using valid email and password credentials, and that they are correctly redirected to their personalised home screen upon successful authentication.

3. Preconditions

- Spotify Desktop app is installed and up to date
- User has a valid registered Spotify account
- App is open and displaying the login screen
- Active internet connection is available
- User is not already logged in

4. Test Data

Field	Valid Data	Invalid Data
Email Address	testuser899@email.com	notanemail / unregistered@email.com
Password	ValidPass123	wrongpassword / empty

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5. Test Steps

#	Action / Step	Expected Result	Status
1	Launch Spotify Desktop app	App opens and displays the login screen	PASS
2	Click "Log in with email"	Email and password input fields appear	PASS
3	Enter valid email address	Email is accepted and displayed correctly in the field	PASS
4	Enter valid password	Password is masked with dots and accepted	PASS
5	Click the "Log In" button	User is authenticated and redirected to the home screen	PASS
6	Verify the home screen loads correctly	User's name, playlists and recommendations are displayed	PASS

6. Expected vs Actual Result

Expected Result	Actual Result
User is successfully logged in using valid credentials and lands on their personalised Spotify home screen, with their name, playlists and recommendations visible.	All 6 test steps passed as expected. User was successfully authenticated with valid credentials and landed on the personalised Spotify home screen with name, playlists and recommendations visible.

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7. Executed Negative Test Cases

TC-002 — Login with Invalid Password

#	Action / Step	Expected Result	Actual Result	Status
1	Launch Spotify and click "Log in with email"	Email and password fields appear	Email and password fields appear	PASS
2	Enter valid email (testuser899@email.com) and wrong password (wrongpassword)	Fields accept input	Fields accept input	PASS
3	Click "Log In"	Error message displayed, user remains on login screen	Error message displayed, user remains on login screen	PASS
4	Verify user is not redirected to home screen	Login screen still displayed	Login screen still displayed	PASS

TC-004 — Submit Login Form with Empty Fields

#	Action / Step	Expected Result	Actual Result	Status
1	Launch Spotify and click "Log in with email"	Email and password fields appear	Email and password fields appear	PASS
2	Leave both fields empty and click "Log In"	Validation message shown for required fields	Validation message shown for required fields	PASS
3	Enter email only, leave password empty, click "Log In"	Validation message for password field	Validation message for password field	PASS
4	Clear email, enter password only, click "Log In"	Validation message for email field	Validation message for email field	PASS

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8. Edge Case Test Scenarios

TC ID	Scenario	Expected Result	Priority
TC-002	Login with an invalid / wrong password	Error message shown, user stays on login screen	High
TC-003	Login with an unregistered email address	Generic error message displayed — Spotify does not reveal whether an email is registered (security best practice)	High
TC-004	Submit login form with empty fields	Validation message: fields are required	Medium
TC-005	Login with Caps Lock on (incorrect casing)	Password fails, incorrect password error shown	Medium
TC-006	Click "Forgot Password" link	User is redirected to the password reset flow	Low